Acceptance of the Quotation (fixed cost) means that the Client has agreed to pay for the work outlined with in the initial quote.  Any queries should be clarified before the job specification and associated costings are accepted before any work starts.

A charge will be made for any additional works carried out, on instruction from the Client, and not specified in the Quote. Additional labour and Additional materials shall be quoted for and agreed to and paid for by the client before these added works are undertaken. A separate date may be given for additional work.

We ask that the Client ensures there is adequate access to the site e.g. that all vehicles, obstructions and other obstacles are removed to avoid damage, that gates, doorways and passageways are clear of obstruction and unlocked, that neighbours are notified where access is required to carry out the work. We also request that all dog mess be cleared from the Site, if the works cannot be carried out the team will leave the site and you may still be charged. Any damages caused to any items that have been left on site by the client is done so at clients own risk and we will not be liable.

Should additional work arise due to unknown or undisclosed structures, cables, pipes or any obstructions as stated above may be required to add additional labour to the project or extend the project timelines. This will impact the costs associated with the project which will be reviewed and agreed with the client before proceeding further.

Greenside Gardens shall have lien on all goods and materials remaining on site until full payment of all monies have been made.  The company shall have free access to enter the site to remove such goods and materials.

Greenside Gardens hereby excludes liability to the Client for any loss, cost or damage of any kind arising out of or as a consequence of its failure to perform or complete the Works by reason of matters beyond Greenside Gardens control and which it could not have reasonably foreseen at the date of works starting.

Greenside Gardens cannot accept liability for any defects to the Works caused by summer drought, landslip, tree root damage, water deprivation and severe weather conditions.

Greenside Gardens cannot accept responsibility for damage to local statutory services i.e. gas, electrical cables, water and drainage as notice should have been given on their locations prior to work commencing.